



Capsol S.p.A.
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QUALITY POLICY

CAPSOL S.p.A. designs and manufactures capsules, caps and bottles for many applications.

To maintain constant attention to the quality of products and services, CAPSOL has created a management system that complies with the following standards, each for the parts of competence as indicated in the Quality certificate:

- **UNI EN ISO 9001: 2015** of the Quality system
- **UNI EN ISO 13485: 2016** of the Quality system for medical devices
- **UNI EN ISO 22716: 2008** for good manufacturing practices in the cosmetic field
- **UNI EN 15593: 2008** for hygiene management in the production of food packaging

The company's commitment is also to maintain compliance with applicable regulatory requirements such as those dictated by:

EC Reg. 2023/2006 on good manufacturing practices for materials and objects intended to come into contact with food products

EC Reg. 93/42 on medical products

EC Reg. 1223/2009 on cosmetic products

EC Reg. 10/2011 and numerous applicable amendments



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The Management of **CAPSOL S.p.A.** is therefore committed to directing its work towards:

- compliance of the products with the explicit and implicit needs of customers in compliance with contractual, corporate and regulatory standards
- maintenance of legislative compliance in every area
- effectiveness and efficiency of production processes and organization also through the maintenance of the Quality System
- Application of Good Manufacturing Practices (**GMP**)
- customer loyalty and optimization of the relationship with the customer by promoting partnership
- reliability and flexibility of the delivery service and technical support to customers
- Acquisition of new shares and market segments through the offer of innovative, safe and competitive products
- search for alternative products and productions to the traditional ones of the company
- continuous improvement of production processes to reduce waste and increase quality and contribution margin
- involvement of all personnel and collaborators, including the temporary one, through constant information and training activities relating to quality, environment and safety to pursue continuous improvement of processes
- procurement of strategic services from suppliers who have the ability to satisfy the best quality at a competitive price ensuring the legislative compliance of the products supplied
- commitment to respect health and safety at work for each worker.



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To honor the commitments undertaken, the following objectives must be pursued:

- improve **Customer satisfaction** by offering quality, correctness and timeliness.
- promote adequate training programs to raise the level of **competence and ability of personnel**.
- **maintain compliance of the quality system** with the aforementioned standards
- **continuously check its performance** in order to achieve a continuous improvement of the quality system
- **raise awareness on health, safety and environmental issues**, in the interest of society, workers and the community

Agrate Brianza , April 2023

CEO

Ivan ROVELLI


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